



September-October 2018

IT'S BETTER TO SEE SOMETHING ONCE

Due to the existing tradition, the Members of the Board of Directors annually visit production facilities of CAEPCO JSC. Accompanied by Dyusenbai Turganov, the First Vice-President of CAEPCO, the delegation has gone on a working visit to Petropavlovsk and Pavlodar.



having heard reports of the subsidiaries of SEVKAZENERGO JSC. The Members of the CAEPCO JSC's Board of Directors made the next visit to Pavlodar where at CHP-3 they saw the third stage of the reconstruction of Turbine Unit No. 6 with the replacement of high and medium pressure cylinders and the

In October of this year, a regular meeting of the CAEPCO JSC's Board of Directors was held in Astana where strategic issues of the Corporation were considered. During the meeting, a meeting of the Technical Committee was held where all aspects of a timely and effective control over the investment project implementation by the Corporation were discussed. After the meeting, the Members of the Board of Directors arrived in the North Kazakhstan Oblast. At the Petropavlovsk CHP-2, the delegation got acquainted with the progress of projects at the combined heat and power plant

generator.

Social projects were not disregarded by the delegation as well. In particular, the Members of the Board of Directors visited the construction site of a nine-story apartment building in the Usolskiy Microdistrict. The house, which is being built by PAVLODARENERGO for its employees, is to be put into commission in the summer of the next year.

The Members of the CAEPCO JSC's Board of Directors are recognized experts in power engineering and finances having many years' experience. Each such visit provides an opportunity to go deeper into

CAEPCO JSC key indicators:



More than
10 000
EMPLOYEES



7,1%
share in Kazakhstan's
total electricity
output in 2017



More than **2** MLN
consumers
(including family members)



1 203 MW
installed power generating
capacity



50,100 KM
total power network length
220-04 kV



2 953 GCAL/H
installed heat generating
capacity



995,7 KM
total heat network length

the current processes of the operation of CAEPCO JSC and to take effective decisions.

THE CAPEC JSC HAS RENEWED THE COMPOSITION OF THEIR SHAREHOLDERS

The Central-Asian Power Energy Company (CAPEC JSC) has renewed the list of their shareholders: the major participants of the Company are Alexander Klebanov and Sergey Kan.

In July-August of the current year, the Major Shareholders of CAPEC JSC, Alexander Klebanov and Sergey Kan, increased their shares in the Company by buying out a share from Yerkin Amirkhanov who held 30,9993% of shares of CAPEC JSC, and other shareholders. Currently, the Major Shareholders of CAPEC JSC, who hold

equal shares, are Alexander Klebanov and Sergey Kan.

On August 13, 2018, the CAPEC JSC's Board of Directors decided to alienate 23,8330% of shares of Eximbank Kazakhstan JSC. A transaction on the sale of the said shares from CAPEC JSC to Yerkin Amirkhanov and his affiliated

companies was conducted at the United Security Registrar JSC on August 25, 2018. As a result of the conducted transactions, Eximbank Kazakhstan JSC is no longer part of the CAPEC JSC Group of Companies.

In this regard, on August 25, 2018, Alexander Klebanov who was the Chairman of the Board of Directors, and the Members of the Board of Directors - Sergey Kan and Valeria Kim, withdrew from the Eximbank Kazakhstan JSC's Board of Directors on their own initiative.

From September 11 to 14, 2018, a mutual audit for Health, Safety and Environment was conducted. It was the fifth such event since 2016. The mutual audit became an excellent platform for the HSE Department of CAEPCO JSC for organizing various trainings and presentations.

The audit conducted at the enterprises of SEVKAZENERGO JSC was attended by employees of the occupational safety and health services and environmental protection departments of all the subsidiaries of CAEPCO JSC. Before starting the audit, a training was arranged for on the subject of "Identification of root causes using the methods of "Five why" and the tree of causes" as well as a presentation on the subject of "Safety harnesses for a safe work at heights". For the purpose of a detailed verification, the participants were divided into 3 groups as follows: energy generation and thermal energy distribution; electrical energy distribution; ecology. In conducting the mutual audit, the participants found out the best practices used in SEVKAZENERGO JSC and shared their



experience with their colleagues from the Northern Kazakhstan.

On the final day, in an interview on the corporate radio of SEVKAZENERGO JSC, the personnel of the HSE Department answered frequently asked questions about the occupational safety, health and ecology. "Our team is seeking a continuous improvement of its activities, so we do

hope that subsequent mutual audits will also help us in improving our processes. On behalf of the HSE Department of CAEPCO JSC, we express our gratitude to the HSE Team of SEVKAZENERGO JSC, and also to the Public Relations Department for assistance in organizing the mutual audit" - said Ruslan Zinatulin, the Director of the HSE Department.

THE WORK OF POWER ENGINEERS WERE ASSESSED BY EXPERTS

On September 26, 2018, with a view to collect information according to the Indicator "Connection to the power supply system" of the Subnational Rating "Doing Business", the North Kazakhstan Regional Electric Distribution Company JSC was visited by international experts from the World Bank. The meeting was also attended by the heads of the State Institution "Territorial Department of the Committee for Atomic and Energy Supervision and Control of the RK Ministry of Energy for the North Kazakhstan Region and the State Institution "Department of Energy and Housing and Public Utilities" of the North Kazakhstan Akimat.

Following the results of the meeting, experts noted the following positive points on the organization of work and the improvement of the customer service quality:

- operation of the consumer service centre designed to face-to-face reception of consumer requests concerning energy consumption, technological connections, effecting payments, creating a comfortable and ergonomic interaction environment, and improving the service efficiency;

- implementation of an automated process control system for technological connections of consumers;

- availability of an electronic capacity map on the Company's website that displays information on the available capacities at substations of the North-Kazakhstan Regional Electric Distribution Company JSC;



- compliance of the Company to the International Standards ISO 9001, ISO 14001, and OHSAS 18001 confirmed by the presence of international certificates.

At the final meeting, prospects for the implementation of a WEB-portal for receiving requests and issuing technical specifications were announced, and the said portal will allow consumers to apply for technical specifications online, and to track applications and receive ready-made technical specifications.

THE 2018-2019 HEATING SEASON HAS STARTED

The heating season has been started in the northern regions: since September of 12 in Petropavlovsk, since September of 14 in Ekibastuz and since September of 17 in Pavlodar.

For power engineers, this is a kind of the intermediate result of the preparatory work carried out at combined heat and power plants and heat supply networks.

During the summer period, tens of projects for reconstruction and modernization were implemented in Pavlodar, Ekibastuz and Petropavlovsk. Prior to the beginning of the heating season in the regions, press tours were held, organized jointly with the Department of the Committee for Natural Monopoly Regulation of each region. Power engineers familiarized representatives of state authorities and mass media with implemented projects at facilities.

This year, in the summer, a special emphasis was placed on public awareness efforts with Apartment Owners Cooperatives and apartment owners in relation to the importance of preparing for the new season. That, of course, drew the attention of residents to the problems with a readiness passport heat engineers annually face in the first month of connection to heat supply.

SPECIAL ATTENTION TO VETERANS!

October 1 is the International Day of Older Persons.

On that holiday, all attention is paid to the people of the older generation: grandparents, parents and work colleagues. The team of Astanaenergosbyt LLP always remembers its veterans and pays great attention to them because each of them has made his own contribution to the development of the Company. Prior to the celebration of the International Day of Older Persons, the Company's personnel visited houses of pensioners congratulating them on the holiday and presenting mementoes. 19 veterans of the Company have got retired in a well-deserved manner.

The team of AEDC JSC congratulated the veterans of the electric power service by organizing a festive tea party. The celebration was held in the central office, in the inter-district divisions of the Company and in AEDC-Energosbyt LLP. 542 veterans of the Company have got retired in a well-deserved manner.

MOBILE APPLICATIONS FOR CONSUMERS

Sevkazenergosbyt LLP will soon plan to launch a mobile version of the Personal Account Service, and in future a mobile application in Google Play/App Store.

2870 domestic consumers and 2450 legal entities are connected to the Personal Account Service on the website of SEVKAZENERGO JSC.

On the website, a consumer can, on his own and at a time which suits him, find information on his debts and charges/accruals, and generate and print out an invoice and make payment without waiting for the controller.

In addition, in the Personal Account, the city residents can enter their meter readings for electricity and DHW, and make payment without leaving home.

Thanks to the interactive service, a consumer can leave a request to the Company on any issues of power supply. All requests are received by the management for the purposes of control in automatic mode.

The same features will be available in the mobile application.

AEDC JSC'S INTEGRATED MANAGEMENT SYSTEM

In AEDC JSC, the Integrated Management System (IMS) for Quality, Ecology and Occupational Safety and Health has been implemented and certified.

With a view to reduce the negative environmental impact while simultaneously increasing production volumes, reducing unit costs of raw and other materials, saving energy resources, and improving the quality of the services performed, AEDC JSC has taken a decision on the implementation of the IMS that meets the requirements of the International Standards ISO 9001, ISO 14001 and OHSAS 18001.

The IMS was implemented in the Company successively performing interrelated steps including the organization of work on its establishment, design, documentation, implementation and certification.

Methodical and consulting services in the implementation of international standards for management systems were rendered

by the Quality Management Experts LLP.

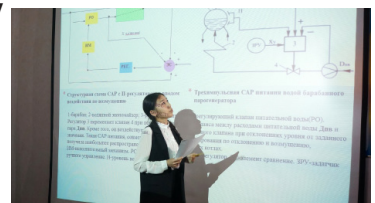
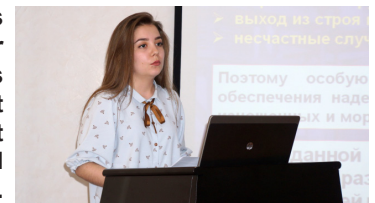
In the first half of 2018, the implementation of the international standards of the ISO and OHSAS Series was completed. The necessary documented procedures were developed and implemented as required by the international standards. The company adopted a policy for quality, ecology, occupational safety and health.

In May of 2018, a certification audit was successfully completed. Based on the results, TÜV Rheinland Group issued Compliance Certificates as per ISO 9001: 2015 "Quality Management Systems", ISO 14001: 2015 "Environmental Management Systems", and OHSAS 18001: 2007 "Occupational Safety and Health Management Systems".



PROFENERGY

In 2015, the PROFENERGY program was launched by the CAEPCO JSC's subsidiaries for the system of supporting young professionals and attracting graduates to enterprises. As part of PROFENERGY, there are projects aimed at developing and improving the educational level of the personnel, and retaining key employees. The program aims at promoting the state policy for training technical personnel.



OUR PARTNERS

Akmola region

- Management College;
- Stepnogorsk Mining and Technical College;
- College of Transport and Communications of Astana;
- Industrial and Economic College named after G.S. Seitkasimova;
- Kazakh Agro-Technical University named after S.Seifullin.

Pavlodar region

- Pavlodar State University named after S.M. Toraigrov;
- Innovative University of Eurasia;
- College of Innovative University of Eurasia;
- Ekibastuz College of Engineering and Technical Institute named after K.Satpayev;
- Ekibastuz engineering and technical institute named after academician K. Satpayev;

North Kazakhstan region

- North Kazakhstan State University named after M. Kozybayev;
- Petropavlovsk College of Railway Transport named after B.Ashimov;
- North Kazakhstan Professional Pedagogical College.

CORPORATE SCHOLARSHIPS

2016-2018

PAVLODARENERGO JSC - 4 scholarship holders:

Students of the Ekibastuz Engineering and Technical Institute, the Innovative University of Eurasia and the Ekibastuz College of the Engineering and Technical Institute.

SEVKAZENERGO JSC - 4 scholarship holders:

Petropavlovsk Heating Networks LLP - 2 students of the Petropavlovsk College of Railway Transport;

North-Kazakhstan Regional Electric Distribution Company JSC - 2 students of the North Kazakhstan State University.